



SUSQUEHANNA REGIONAL EMS COUNCIL, INC.

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SERVING BROOME, CHENANGO, AND TIOGA COUNTIES

May 14, 2008

To all agencies/providers:

First and foremost we would like to Thank and commend our providers in the region for assisting in the compliance of EPCR completion and submission. It was reported to us by Wilson hospital that we are at a high ninety percent. Compliance is to be one hundred percent but it shows an upward trend so please continue the good work.

It has also been discussed that duplicate PCR's printing at the hospital still remains an issue. Version 5 of the EPCR system is designed to assure internet printing with the pcr reaching the proper destination and should help prevent duplicate copies. When printing a PCR with a disposition code of Wilson Hospital, the PCR is now sent through the IP Printer. At this point in time, Wilson is the only hospital with internet capabilities and will be until we correct the issues. It seems that although the PCR is being sent via IP Printer providers are still faxing a copy or printing several copies to the hospital. This is causing a large inconvenience due to the extra cost of printing so many extra PCR's. Here are some simple steps to help reduce the amount of duplicates:

1. When printing an agency copy of the PCR be sure to change the destination printer to the agencies local printer.
2. Make sure that you have the correct disposition and not sending Wilson another hospitals pcr.
3. Currently Wilson is the only hospital with a live IP Printer, so do not fax your PCR to them unless you are on version 4 of the EPCR program. If it is one of out other local hospitals then please continue to fax, call to verify the receipt of the PCR until notified otherwise.
4. We offer PCR and documentation training to assist any agency that requests assistance.

Again, we have made a substantial decrease in the amount of delayed PCR's and would like to thank you for your involvement of timely PCR's. If you have any questions or need assistance, please contact our office at 607-779-2180

Sincerely,

Susquehanna Regional EMS
Program Agency, REMAC, and Council.