



## Department of Health

**ANDREW M. CUOMO**  
Governor

**HOWARD A. ZUCKER, M.D., J.D.**  
Commissioner

**SALLY DRESLIN, M.S., R.N.**  
Executive Deputy Commissioner

July 12, 2019

EMS DAL: 19-02  
Implementation of Statewide Basic Life Support  
Adult and Pediatric Treatment Protocols

Dear EMS Agency Administrator:

The Department had previously advised that the Statewide Basic Life Support Adult and Pediatric Treatment Protocols, 2019 Version 1.0 (2019 BLS Protocols), that were released on April 12, 2019, would become effective on August 1, 2019. This letter is intended to provide guidance on the implementation process for these new protocols.

Beginning on August 1, 2019, EMS agencies may adopt the 2019 BLS Protocols after ensuring that all certified personnel have received proper training and education on new skills and procedures. At a minimum, each provider must complete the online 2019 BLS Protocol update that will be provided, free of charge, by the Bureau of EMS utilizing the online learning management system. While the online training will introduce the new protocol format and overview of the changes, it will not provide training on new skills and procedures included in the protocol. EMS agency training officers are encouraged to work with their Agency Medical Director, REMSCO, REMAC and/or Program Agency to facilitate the delivery of supplemental didactic material and skills training.

EMS agencies shall establish a training record to verify training that shall be maintained in the agency personnel file of each provider. After ensuring all certified agency personnel have received training, agencies are required to notify their Regional Program Agency of the date the 2019 BLS Protocols will be implemented. All EMS agencies must complete required training verification and implement the 2019 BLS Protocols no later than December 31, 2019.

Additional information regarding the 2019 BLS Protocols can be found on the Bureau of EMS website at [www.health.ny.gov/professionals/ems/](http://www.health.ny.gov/professionals/ems/). If you have any questions, please contact Deputy Chief, Jean Taylor at [Jean.Taylor@health.ny.gov](mailto:Jean.Taylor@health.ny.gov).

Sincerely,

Ryan P. Greenberg  
Director  
Bureau of EMS & Trauma Systems